

2021-2022 Annual Report

Universal Telephone Assistance Corporation (UTAC)

September 2022

Universal Telephone Assistance Corporation PO Box 1176, Springfield, IL 62705 www.linkupillinois.org

2021-2022 Annual Report Universal Telephone Assistance Corporation (UTAC)

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Directors for the 2021-2022 UTAC Board

President

Allen Cherry, Low Income Utility Advocacy Project

Vice President

Karen Boswell, Frontier Communications (2021-2022) Matt Johnson, Shawnee Communications (August 2022)

Secretary

Susan Satter, Illinois Attorney General's Office

Directors

Brent Adams, Woodstock Institute Joji Aguilar, AT&T Illinois Matt Johnson, Shawnee Communications Scott Kitchen, Consolidated Communications Bryan McDaniel, Citizens Utility Board Taylor Teepell, CenturyLink

Slate of Directors for the 2022-2023 UTAC Board

Directors

Brent Adams, Woodstock Institute Joji Aguilar, AT&T Illinois Jack Phillips, Frontier Communications Allen Cherry, Low Income Utility Advocacy Project Matt Johnson, Shawnee Communications Scott Kitchen, Consolidated Communications Bryan McDaniel, Citizens Utility Board Susan Satter, Illinois Attorney General's Office Taylor Teepell, CenturyLink

Minutes of the 2021 Annual Meeting of Members of the Universal Telephone Assistance Corporation

UTAC Annual Meeting September 9, 2021 Embassy Suites Riverfront Conference Center East Peoria, Illinois Presented by UTAC Board Member Matt Johnson

Call to Order

The 2021 Annual Meeting of the Members of the Universal Telephone Assistance Corporation was called to order by UTAC Board of Directors Member Matt Johnson at 12:31 p.m. A quorum was present for the meeting.

Approval of Minutes

The minutes of the 2020 UTAC annual meeting were made available to members. No changes were proposed to the minutes. A motion was made by Chris Birkla to accept the minutes as presented, the motion was seconded by Mike Reynolds, and the 2020 UTAC annual meeting minutes were approved.

Acceptance of the Annual Report

The 2020-2021 UTAC Annual Report was made available to members. Matt Johnson provided a summary of the report to members. A motion was made by Joji Aguilar to accept the 2020-2021 Universal Telephone Assistance Corporation Annual Report as presented, and the motion was seconded by Chris Birkla. The motion to accept the 2020-2021 Annual Report was approved.

Approve Slate of Directors for 2021-2022

Matt Johnson presented the slate of nominations for the 2021-2022 UTAC Board:

Brent Adams, Woodstock Institute Joji Aguilar, AT&T Illinois Karen Boswell, Frontier Communications Allen Cherry, Low Income Utility Advocacy Project Matt Johnson, Shawnee Communications Scott Kitchen, Consolidated Communications Bryan McDaniel, Citizens Utility Board Susan Satter, Illinois Attorney General's Office Taylor Teepell, CenturyLink

A motion was made by Troy Nimrick to approve the slate of directors as presented and the motion was seconded by Jay Griswold. The motion to accept the 2021-2022 Board of Directors was approved.

Old/New Business

There was no old or new business discussed.

Adjournment

The meeting was adjourned at 12:39 p.m.

Letter from the President



September 2022

Dear UTAC Members:

Two years after the COVID-19 pandemic began, some of the changes accelerated by people staying home appear to be permanent. While broadband was, literally, a lifeline for many people during the pandemic, it continues to be necessary to access the full range of communication tools we have all become dependent upon. Broadband access, too, is increasingly important to ensuring access to educational and economic opportunity.

This year, Congress recognized the value of broadband by creating a permanent program directed exclusively toward broadband benefits after the success of the Emergency Broadband Benefit Program, created as part of the government's response to COVID-19. The new program, named the Affordable Connectivity Program, makes monthly broadband assistance available to qualifying households and uses Lifeline as one of its proxy programs. The White House has led efforts to encourage broadband providers to accept the ACP subsidy as payment in full for monthly broadband costs for eligible households. I think the use of Lifeline as a proxy program and the encouragement to treat ACP as full payment for services further underscore Congress' recognition that broadband is as vital as a telephone connection.

The FCC's recognition of the importance of broadband came at the same time voice only benefits for Lifeline customers were extended for another year. As more and more households rely on broadband, it is important to remember that voice services continue to be vital for some of the population. Data from the FCC indicates Lifeline-eligible households are using ACP support for broadband while continuing to rely on Lifeline for voice services. People may choose to use voice-only benefits for this reason or for any number of other reasons and it is important not to leave anyone behind.

For our part, UTAC has mirrored the FCC's recognition of broadband while not forgetting the people we have historically served. The board continues to promote the Lifeline program, our state installation program for landline telephones, and our partnership with PCs for People. As we work toward charting a new path that will ensure UTAC acts as the best administrator of our funds, the partnership with PCs for People has provided nearly 2,300 computers to Lifeline-eligible households in every region of the state. With greater state and federal investment in broadband infrastructure, access to the devices PCs for People provides can truly help to close the digital divide.

Our work toward identifying the best path for UTAC and our funds continues. The members of the board take this task seriously and I want to thank them for their commitment to this work and the people served by UTAC.

Thanks

Sincerely,

Allen Cherry

Allen Cherry President

2021-2022 Publicity Efforts

The following summarizes UTAC's efforts to publicize the low-income universal service assistance program in Illinois during calendar year 2021 and the first half of 2022.

- In the third quarter of 2021, UTAC distributed a letter to the editor to newspapers around the state in recognition of Lifeline Awareness Week.
- In the first quarter of 2021, UTAC used its Facebook page to publicize information about the Lifeline program and pandemic assistance programs.
- In the second quarter of 2021, UTAC sent information members of Illinois' Congressional delegation, members of the Illinois General Assembly, and local elected officials. This is a successful outreach effort leading to elected officials sharing information with their constituents in a variety of ways and once again resulted in positive feedback from elected officials who received the information.
- In the first quarter of 2022, UTAC provided information to the Township Officials of Illinois for distribution to their members. The Township Officials of Illinois represents local government leaders who, as leaders in their communities, interact with people who may need assistance.
- UTAC distributed information to members of Illinois' Congressional delegation and General Assembly and to local elected officials, including Chicago aldermen, in the second quarter of 2022. This information is always appreciated and shared by elected officials.
- Bill inserts about the low-income universal service programs have been and will be mailed to existing phone customers by all local phone companies in both 2021 and 2022.
- Phone companies place information about these programs in their phone directories each year.
- UTAC maintains a website at www.linkupillinois.org and a Facebook page at www.facebook.com/linkupillinois
- Links to UTAC's website and/ or telephone assistance program information are on the DuPage County Community Resource Information System (CRIS) website and the Illinois Commerce Commission's website.

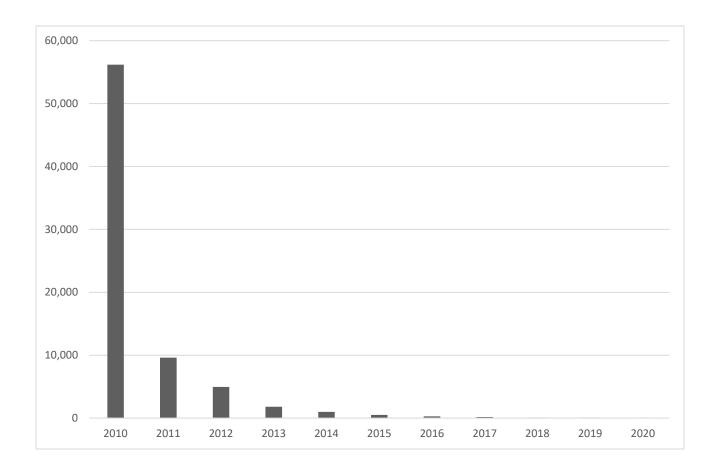
Charts and Graphs

Number of Program Participants

	2010	2011	2012	2013	2014	2015	2015 2016	2017	2018	2019	2020	2021
Contributors	45,597	27,240	,597 27,240 17,101 13,900	13,900	9,077	7,788		6,063 5,479	3,750	3,472	2,500	2,361
Link- Up Users	56,189	9,622	4,956	1,807	992	506	278	184	77	77	3	1

The chart shows the total number of wireline customers participating or contributing to UTSAP's programs. The majority of Lifeline participants, however, use wireless service and do not receive a discount through UTSAP's programs. UTAC no longer tracks subscribers to Lifeline. The FCC reports there were 203,024 Lifeline subscribers in Illinois in April 2021.

Link-Up Wireline Program Participants

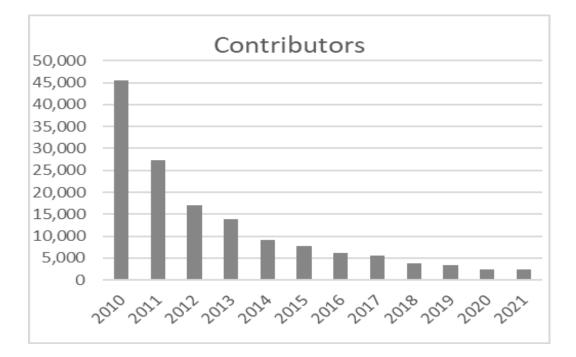


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						1707							
COMPANY	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
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ADAMS	0000		000	000	000	0000	000	00.0			0	0	
ALHAMBRA GRANTFORK TEL CO.	0.00	0000	00.00	00.00	000	0.00	00:0	00.00	0000	0.00	00.00	00.00	0
BERGEN	0.00		00.00		0.00	0.00	00:00	0.00			0	0	0
CAMBRIDGE	0000		0.00	000	00.00	0.00	00.00	0.00			0	0	0
CASS TELEPHONE COMPANY	0.00		0.00	000	00.00	0.00	0.00	0.00			0	0	0.00
CROSSVILLE TELEPHONE CO	000		0.00	000	00.00	000	0.00	0.00			o	0	0
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GENESEO	0000		0.00	0.00	00.00	0.00	00.0	0.00			0	0	00.00
GLASFORD TEL CO	0000		0.00	000	00:00	0.00	0.00	0.00			0	0	
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GRIDLEY	000		00.00	000	000	000	00.0	0.00		000	0	0	
FRONTIERIVZ North	000		00.0	000	000	0.00	00.00	000			0	0	000
FRONTIERIVZ South/Carolina's	0000		000	00.0	000	0.00	00.00	00.00			0	0	
AMILTON	0000		0.00	00'0	00'0	00'0	00.0	0.00			0	0	
HARRISONVILLE	0.00		0.00	0.00	00.00	00.00	00.0	0.00		0.00	0	0	
HENRY COUNTY	0.00		0.00	000	0.00	0.00	0.00	0.00			0	0	
ICTC	0000	0000	000	000	0000	00.00	00.00	0.0		0.0	0	0	
ILLINOIS TEL CORP	000		000	000	000	0.00	00.00	0.00			0	0	
QTELECOM	0.00		0.00	000	0.00	0.00	00.00	0.00			0	0	
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MARSEILLES	0000	0000	000	000	000	000	0.00	0.00			0	0	
MCDONOUGH	00:00	00.00	000	000	000	000	00.0	0.00			0	0	
MID CENTURY	0000	00:00	000	0000	00.00	0.00	00.0	0.00		0.0	0	0	
MIDWESTERN TEL (MTI)	0000	0000	0.00	000	0.00	0000	0.00	0.00			0	0	
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MOULTRIE	000	00.00	0.00	0000	000	0.00	00.00	0.00			0	0	
NEW WINDSOR TEL CO	0.00	0.00	000	0.00	000	000	0.00	0.00			0	•	
NEXUS COMM, INC.	00.0	000	0000	000	000	000	00.0	000			0	0	
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UTAC Installation Charges Waived 2021

Dollars Contributed and Spent

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Contributions	\$387,811	\$309,667	, \$251,164	\$225,880	\$157,301	\$122,675	\$128,456	\$106,505	\$61,784	\$57,857	\$60,010
Install Waivers	\$672,525	\$58,454	\$34,315	\$33,190	\$21,081	\$17,624	\$17,883	\$11,378	\$4,710	\$175	\$200



MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER	0.00 102.50 0.00 0.00 103.50 0.00 0.00 0.00 0.00 0.00 0.00	2.771.00 2.733.00 2.665.50 2.638.50 2.610.50 2.580.50 2.549.50 0.00 26	0.00 0.00 0.00 0.00 0.00 0.00 0.00	000 000 000 000 000 000 000	0.00 0.00 0.00 0.00 0.00 0.00	0.00 0.00 0.00 0.00 0.00 0.00 1.346.50 145.50 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	0.00 67.50 0.00 0.00 67.50 0.00 0.00 67.50	0.00 135.00 0.00 0.00 132.00 0.00 0.00 127.00 0.00 36.00 0.00 36.00 36.00 36.00	0.00 12.00 0.00 12.00 0.00 17.00	62.50 62.50 62.50 62.50 65.00 63.00 63.00 50.00	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	000 10.50 0.00 0.00 0.00 0.00 10.50	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	000 000 000 000 000 000	0.00 6.00 0.00 0.00 3.00 0.00 0.00 0.00	000 800 000 000 800 000	56.50 0.00 0.00 0.00 0.00 0.00 0.00 0.00 57.00 0.00 57.00 0.00 0.00 0.00	000 000 000 000 000 000	32.03 32.03 32.03 32.03 32.03 32.03 32.03 32.03 32.03 10.00 11.50 10.50 10.50 8.90 8.50 9.50 9.50	18.00 18.00 18.00 14.00 14.00 18.00 18.00 18.50	237.50 237.00 233.50 232.50 228.00 222.00 226.00 2 7.50 7.50 7.50 6.50 6.50 6.50 4.50 4.50 4.50	0.00 166.50 0.00 0.00 166.47 0.00 0.00 0.00	0.00 367,50 0.00 0.00 352,50 0.00 0.00 0.00 0.00 0.00 0.00 10 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 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UTAC Contributions by Month and Phone Company 2021

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UTAC Contributions by Month and Phone Company 2022

UTAC4348 08/16/2022 2:38 PM

For Office Use Only ILLINOIS CHARITABLE ORGANIZATION ANNUA	L REPORT		Form AG990-II
PMT # Attorney General KWAME RAOUL State of			Revised 1/19
Charitable Trust Bureau, 100 West Rando 11th Floor, Chicago, Illinois 60601		30179	
AMT Report for the Fiscal Period:		Check all items a Copy of IRS Return	
	Make Checks	Audited Financial	
NIT Beginning <u>01/01/2021</u>	Payable to	Copy of Form IFC	
& Ending 12/31/2021	Charity X Bureau Fund	\$15.00 Annual Re	
Federal ID # 36-3904348 MO DAY YR		\$100.00 Late Rep MO	DAY YR
Are contributions to the organization tax deductible? X Yes No	Date Organization wa	s created: 04	/23/1993
	Year-end		
LEGAL NAME UNIVERSAL TELEPHONE ASSISTANCE CORP	amounts		
MAIL	A) ASSETS	A) \$	405,797
ADDRESS 7000 PIPER GLEN DR SUITE B	B) LIABILITIES	B) \$	0
CITY, STATE SPRINGFIELD IL ZIP CODE 62711	C) NET ASSETS	C) \$	405,797
I. SUMMARY OF ALL REVENUE ITEMS DURING THE YEAR:	PERCENTAGE	AMOU	NT
D) PUBLIC SUPPORT, CONTRIBUTIONS & PROGRAM SERVICE REV. (GROSS AMTS.	86%	D) \$	47,017
E) GOVERNMENT GRANTS & MEMBERSHIP DUES	0 %	E) \$	0
F) OTHER REVENUES	14%	F) \$	7,878
G) TOTAL REVENUE, INCOME AND CONTRIBUTIONS RECEIVED (ADD D, E, & F)	100%	G) \$	54 , 895
II. SUMMARY OF ALL EXPENDITURES DURING THE YEAR:			
H) OPERATING CHARITABLE PROGRAM EXPENSE	6 %	H) \$	45,486
I) EDUCATION PROGRAM SERVICE EXPENSE	%	I) \$	
J) TOTAL CHARITABLE PROGRAM SERVICE EXPENSE (ADD H & I)	6 %	J) \$	45,486
J ¹) JOINT COSTS ALLOCATED TO PROGRAM SERVICES (INCLUDED IN J): <u>\$</u>	1		
K) GRANTS TO OTHER CHARITABLE ORGANIZATIONS	92%	К) \$	750,000
L) TOTAL CHARITABLE PROGRAM SERVICE EXPENDITURE (ADD J & K)	98%	L) \$	795,486
M) MANAGEMENT AND GENERAL EXPENSE	2 %	M) \$	18,597
N) FUNDRAISING EXPENSE	%	N) \$	
O) TOTAL EXPENDITURES THIS PERIOD (ADD L, M, & N)	100%	O) \$	814,083
III. SUMMARY OF ALL PAID FUNDRAISER AND CONSULTANT ACTIVITIES: (Attach Attorney General Report of Individual Fundraising Campaign- Form IFC. One for each PFR.) <u>PROFESSIONAL FUNDRAISERS:</u>		1	
P) TOTAL AMOUNT RAISED BY PAID PROFESSIONAL FUNDRAISERS	100%	P) \$	
Q) TOTAL FUNDRAISERS FEES AND EXPENSES	%	Q) \$	
R) NET RECEIVED BY THE CHARITY (P MINUS Q=R)	%	R) \$	
PROFESSIONAL FUNDRAISING CONSULTANTS:			
S) TOTAL AMOUNT PAID TO PROFESSIONAL FUNDRAISING CONSULTANTS		S) \$	
IV. COMPENSATION TO THE (3) HIGHEST PAID PERSONS DURING THE Y	EAR:		
T) NAME, TITLE: NONE		T) \$	
U) NAME, TITLE:		U) \$	
V) NAME, TITLE:		V) \$	
V. CHARITABLE PROGRAM DESCRIPTION: CHARITABLE PROGRAM (3 HIGHEST BY \$ EXPENDED	D) CODE CATEGORIES	List on back side of CODE	
W) DESCRIPTION: PROVIDE ASSISTANCE TO LOW INCOME TELEPHONE SUBSCRIBE	RS.	W) #	126
X) DESCRIPTION:		X) #	
Y) DESCRIPTION:		Y) #	

ហ	NIVERSAL TELEPHONE ASSISTANCE CORP 36-3904348	n AG99	D-IL, F	Page 2
IF	THE ANSWER TO ANY OF THE FOLLOWING IS YES, ATTACH A DETAILED EXPLANATION:		YES	NO
1.	WAS THE ORGANIZATION THE SUBJECT OF ANY COURT ACTION, FINE, PENALTY OR JUDGMENT?	1.		x
2.	HAS THE ORGANIZATION OR A CURRENT DIRECTOR, TRUSTEE, OFFICER OR EMPLOYEE THEREOF, EVER BEEN CONVICTED BY ANY COURT OF ANY MISDEMEANOR INVOLVING THE MISUSE OR MISAPPROPRIATION OF FUNDS OR ANY FELONY?	2.		x
3.	DID THE ORGANIZATION MAKE A GRANT AWARD OR CONTRIBUTION TO ANY ORGANIZATION IN WHICH ANY OF ITS OFFICERS, DIRECTORS OR TRUSTEES OWNS AN INTEREST; OR WAS IT A PARTY TO ANY TRANSACTIO IN WHICH ANY OF ITS OFFICERS, DIRECTORS OR TRUSTEES HAS A MATERIAL FINANCIAL INTEREST; OR DID			
	ANY OFFICER, DIRECTOR OR TRUSTEE RECEIVE ANYTHING OF VALUE NOT REPORTED AS COMPENSATION?	3.		X
4.	HAS THE ORGANIZATION INVESTED IN ANY CORPORATE STOCK IN WHICH ANY OFFICER, DIRECTOR OR TRUSTEE OWNS MORE THAN 10% OF THE OUTSTANDING SHARES?	4.		x
5.	IS ANY PROPERTY OF THE ORGANIZATION HELD IN THE NAME OF OR COMMINGLED WITH THE PROPERTY OF ANY OTHER PERSON OR ORGANIZATION?	5.		x
6.	DID THE ORGANIZATION USE THE SERVICES OF A PROFESSIONAL FUNDRAISER? (ATTACH FORM IFC)	6.		X
7a.	DID THE ORGANIZATION ALLOCATE THE COST OF ANY SOLICITATION, MAILING, ADVERTISEMENT OR LITERATURE COSTS BETWEEN PROGRAM SERVICE AND FUNDRAISING EXPENSES?	7.		x
7b.	. IF "YES", ENTER (i) THE AGGREGATE AMOUNT OF THESE JOINT COSTS \$;(ii) THE AMOUNT ALLOCATED TO PROGRAM SERVICES \$; (iii) THE AMOUNT ALLOCATED TO MANAGEMENT AND GENERAL \$; AND (iv) THE AMOUNT ALLOCATED TO FUNDRAISING \$;			
8.	DID THE ORGANIZATION EXPEND ITS RESTRICTED FUNDS FOR PURPOSES OTHER THAN RESTRICTED PURPOSES?	8.		X
9.	HAS THE ORGANIZATION EVER BEEN REFUSED REGISTRATION OR HAD ITS REGISTRATION OR TAX EXEMPTION SUSPENDED OR REVOKED BY ANY GOVERNMENTAL AGENCY?	9.		X
10.	WAS THERE OR DO YOU HAVE ANY KNOWLEDGE OF ANY KICKBACK, BRIBE, OR ANY THEFT, DEFALCATION MISAPPROPRIATION, COMMINGLING OR MISUSE OF ORGANIZATIONAL FUNDS?	10.		x
11.	LIST THE NAME AND ADDRESS OF THE FINANCIAL INSTITUTIONS WHERE THE ORGANIZATION MAINTAINS ITS THREE LARGEST ACCOUNTS: CARROLLTON BANK			
	2135 W WABASH AVE, SPRINGFIELD IL 62704			
12.	NAME AND TELEPHONE NUMBER OF CONTACT PERSON: ALLEN CHERRY			
	847	-298	-28	70

ALL ATTACHMENTS MUST ACCOMPANY THIS REPORT - SEE INSTRUCTIONS

UNDER PENALTY OF PERJURY, I (WE) THE UNDERSIGNED DECLARE AND CERTIFY THAT I (WE) HAVE EXAMINED THIS ANNUAL REPORT AND THE ATTACHED DOCUMENTS, INCLUDING ALL THE SCHEDULES AND STATEMENTS, AND THE FACTS THEREIN STATED ARE TRUE AND COMPLETE AND FILED WITH THE ILLINOIS ATTORNEY GENERAL FOR THE PURPOSE OF HAVING THE PEOPLE OF THE STATE OF ILLINOIS RELY THEREUPON. I HEREBY FURTHER AUTHORIZE AND AGREE TO SUBMIT MYSELF AND THE REGISTRANT HEREBY TO THE JURISDICTION OF THE STATE OF ILLINOIS.

		ALLEN CHERRY		
BE	SURE TO INCLUDE ALL FEES DUE:	PRESIDENT or TRUSTEE (PRINT NAME)	SIGNATURE	DATE
1.)	REPORTS ARE DUE WITHIN SIX			
	MONTHS OF YOUR FISCAL YEAR END.	MATT JOHNSON		
2.)	FOR FEES DUE SEE INSTRUCTIONS.	TREASURER OF TRUSTEE (PRINT NAME)	SIGNATURE	DATE
3.)	REPORTS THAT ARE LATE OR		0.0.0.0	
	INCOMPLETE ARE SUBJECT TO A			
	\$100.00 PENALTY.	David M. Marlett CPA		
		PREPARER (PRINT NAME)	SIGNATURE	DATE